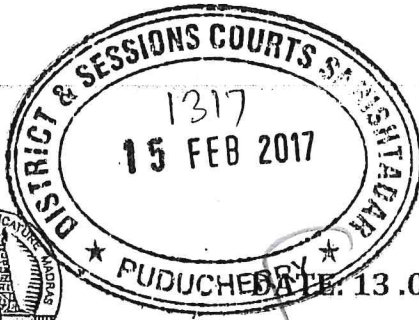


305/11  
R.O.C.No.79/2011/Comp.  
ROC NO.1396-A/2013/Comp



DATE: 13.02.2017

From

C.Kumarappan, B.Sc., B.L.,

Registrar (IT-cum-Statistics),

(Central Project Co-ordinator under the e-Courts Mission Mode Project),

High Court, Madras-600104.

To

1. The Principal Judge, City Civil Court, Chennai.
2. All the Principal District Judges.
3. The Chief Judge, Union Territory of Puducherry.  
(w.e.)

Sir,

Sub: e-Courts Project – Circular received from Hon'ble e-Committee,  
Supreme Court of India – Helpdesk for e-courts video Conferencing and  
email accounts of all the Judicial Officers created under NIC domain  
indianjudiciary.gov.in- Regarding.

Ref: e-mail dated 08.02.2017 received from the Hon'ble e-Committee,  
Supreme Court of India, New Delhi.

\*\*\*\*\*

I am to enclose a copy of the circular received from the Hon'ble e-Committee,  
Supreme Court of India, with details of the Helpdesk for issues relating to Video  
Conferencing at Courts provided under eCourts Project and for support to Judicial  
Officers using the indianjudiciary.gov.in email accounts created under NIC domain  
and request that the same may be communicated to all Judicial Officers of your unit

Yours faithfully,

Registrar (IT-cum-Statistics)

237  
16.02.17  
Endt. No. 337/JD/A/2017, dt. 20.02.2017

Copy communicated to all the Judicial Officers, U.T. of  
Puducherry and System Officer, Judicial Department, Puducherry.

CHIEF JUDGE  
PUDUCHERRY

**eCommittee, Supreme Court of India**

A-313, 'A' Wing, Loknayak Bhawan,  
Khan Market, New Delhi 110 003.

Phone: 011- 24632071 - 72  
ecommittee@aij.gov.in



Date: 7<sup>th</sup> February, 2017

**CIRCULAR**

**Subject: Helpdesk for eCourts Video Conferencing & AIJ email accounts**

For providing support through telephone as well as through Video Conferencing to the users of eCourts VC at Courts & Jails and also to the users of official email address of AIJ.GOV.IN, a helpdesk has been setup at the office of the eCommittee.

The contact details of the same are as follows:

**eCommittee Helpdesk**

**Mobile No. 85270 44275**

**Desktop VC ID: 321106**

It may be noted that, while calling from hardware (IP / Studio / legacy device) based VC systems, '05' or '09' should be prefixed to this VC ID i.e. 05321106 or 09321106. Similarly, a user calling from a Desktop VC setup to any hardware based VC system, should prefix 03 to the IP of the destination VC system e.g. 0310.21.147.19

All Nodal Officers at the concerned Court Complexes and the coordinators at the concerned Jail may contact this helpdesk for any issues being faced with relating to the use of Desktop VC provided by the eCourts Project at Courts & Jails under software VC domain <http://ecourtvc.nic.in>. Issues relating to connectivity and hardware should be reported to the concerned High Court only.

This helpdesk will work during office hours i.e. from 10 am to 5 pm on all working weekdays and from 10 am to 1 pm on all working Saturdays.

(ASHOK T. UKRANI)

Member (Processes), eCommittee,  
Supreme Court of India.

*P*  
16/2

337  
16.02.2017